PRODUCT WARRANTY

Titan ES Ltd. 20-year product warranty for SolaSkirt, SolaMesh and Mesh

COVERAGE

Titan ES Ltd will repair or replace, at no charge, products or parts found to be faulty due to material defects, subject to the exclusions outlined below. This warranty covers SolaSkirt, SolaMesh, Mesh, clamps and pins (as applicable) and is valid for 20 years from the date of installation.

EXCLUSIONS

This warranty specifically covers the structural integrity of SolaSkirt products under normal use and excludes any issues resulting from installation. The warranty will be rendered void in cases of unauthorised repair or modification, post-installation damage (whether accidental or intentional), or force majeure events (e.g. lightning strikes).

CLAIMS PROCESS

To initiate a product warranty claim, please contact us with detailed information about the issue, including photographs. Our customer service team will guide you through the subsequent steps, which may include returning the defective parts for evaluation. We are committed to resolving all warranty claims promptly and to your satisfaction.

