

# PRODUCT WARRANTY

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Titan ES Ltd. 20-year product warranty  
for SolaSkirt, SolaMesh and Mesh

## COVERAGE

Titan ES Ltd will repair or replace, at no charge, products or parts found to be faulty due to material defects, subject to the exclusions outlined below. This warranty covers SolaSkirt, SolaMesh, Mesh, clamps and pins (as applicable) and is valid for 20 years from the date of installation.

## EXCLUSIONS

This warranty will be rendered null and void if the installation is not correctly carried out by the installer, in accordance with our installation guidelines. Adherence to these guidelines is essential for warranty validity and optimal system performance. For example, the warranty covers the clamps, skirt, mesh and pins (as applicable) but is void if the clamps are not sufficiently tightened or the skirt is not correctly fitted. Any damages resulting from neglect, accidental/intentional damage, misuse, unauthorised repair, alteration, or force majeure events (e.g. lighting strike) will also invalidate the warranty.

## CLAIMS PROCESS

To initiate a product warranty claim, please contact us with detailed information about the issue, including photographs. Our customer service team will guide you through the subsequent steps, which may include returning the defective parts for evaluation. We are committed to resolving all warranty claims promptly and to your satisfaction.



*Product Warranty V2-2024*

*SolaSkirt is a trading name of Titan ES Ltd.*

*VAT Registration Number: 267113119. Company Registration Number: 10238084.*

*For warranty service, please contact us at: Phone: 0333 444 2136. Email: [info@solaskirt.co.uk](mailto:info@solaskirt.co.uk)*