



INSTALLER WARRANTY

5-year installer warranty for SolaSkirt products

COVERAGE

This warranty applies exclusively to SolaSkirt products purchased directly from SolaSkirt and installed by approved professionals within our installer network. It works in conjunction with our 20-year Product Warranty, offering additional support for our installer partners. If your client reports any issues with their SolaSkirt installation, we will attend site on your behalf with our rope-access installers to resolve any issue, for a period of 5-years from installation. Whilst on-site, we will also check the entire installation to ensure there are no future problems. This service is free of charge under the warranty, but is subject to the exclusions listed below.

EXCLUSIONS

Charges will apply if it is found that the issues are caused by workmanship or installation-related issues. This includes failure to properly push the skirt down, correctly overlap the skirt in the double clamps, fully tighten the grub screws to ensure the skirt is securely held in place, or correctly mitring the corners. Through our own experience, we have determined that in almost every reported case of a detached or rattling skirt, the issue has been traced back to parts having been installed incorrectly. The warranty is also invalid if any third party modifies, removes, refits, or otherwise interferes with the system, or if damage results from misuse, neglect, unauthorised repairs, alterations, or force majeure events.

CLAIMS PROCESS

To make a warranty claim, please contact us with details of the issue, including photographs. We will arrange to attend site to rectify the issue, but if installation errors are identified on-site a charge will apply. The potential charges will be discussed before attending site, with prices starting from £100 +VAT, and will vary depending on the size of the system and the geographical location (with higher charges applicable for remote areas). Agreement to pay these costs (if applicable) will be required in writing before attending site.



SolaSkirt Installer Warranty VI-2025

SolaSkirt is a trading name of Titan ES Ltd.

VAT Registration Number: 267113119. Company Registration Number: 10238084.

For warranty service, please contact us at: Phone: 0333 444 2136. Email: info@solaskirt.co.uk